

CANCELLATION POLICY – OFF PEAK

- All bookings are required to pay 1 nights' tariff to secure the booking.
- Cancellations with more than 7 days (1 weeks) notice will be refunded less an admin fee of \$25.
- Cancellations with less than 7 days (1 weeks) notice will not receive a refund.
- There is no refund for early departures.

CANCELLATION POLICY - PEAK PERIOD (Public holidays/Long weekends):

- Full payment is due at the time of booking.
- Cancellations with more than 7 days (1 weeks) notice will be refunded less 1 nights' tariff.
- Cancellations with less than 7 days (1 weeks) will not receive a refund.
- There is no refund for early departures.

CANCELLATION POLICY - GROUP BOOKINGS

- Groups of 10 or more cabins/sites to pay 1 nights' tariff for each cabin/site, at time of booking.
- Cancellations with more than 7 days (1 week) will be refunded less 1 nights' tariff.
- Cancellations with less than 7 days (1 week) will not receive a refund.
- There is no refund for early departures