



CANCELLATION POLICY

CANCELLATION - OFF PEAK BOOKINGS

1. Cancellation more than 7days from check-in refund less admin fee \$25.
2. Cancellation with less than 7days from check-in will not receive a refund.
3. No refund for early departures.

CANCELLATION - PEAK PERIOD Public Holidays/Long Weekends)

4. Cancellation more than 7 days from check-in refund less 1 night's tariff.
5. Cancellation less than 7 days from check-in will not receive a refund.
6. No refund for early departures.

CANCELLATION - GROUP BOOKINGS

7. Cancellation more than 30 days from check-in refund less admin fee of \$25.
8. Cancellation less than 30 days from check-in will incur a fee of 1 night's tariff.
9. Cancellation less than 14 days from check in will not receive a refund.

NO SHOW

10. If you do not arrive for your scheduled check in date (unless prior arrangements have been made with the Park) your booking will be cancelled, and you will forfeit any amount paid for your booking.