

Terms & Conditions – Pet Friendly Cabins

THINGS TO KNOW

In accordance with the Disability Discrimination Act 1992, Service/Assistance Dogs are exempt from this policy. Documentation must be provided to show that the Assistance Dog is qualified, accredited, and serving the person they are with.

FOR DOGS TO BE PERMITTED IN PARK AND IN CABINS, THEY MUST MEET THE FOLLOWING CRITERIA:

- Maximum of 2 pets in one cabin/site.
- Must be house trained and well behaved.
- Are not permitted on the beds or chairs within our cabins.
- Own bedding or crate/s must be supplied by the guest.
- We understand dogs bark. Noisy or aggressive dogs will not be tolerated, and you will be asked to leave.
- Pets that shed excessively will not be permitted inside the cabins.
- For the health and safety of all our guests and their pets, all visiting pets must be treated for fleas prior to arrival and be up to date on all vaccinations as required.
- “Dangerous Dogs” as defined in 34A of the Domestic Animals Act 1994 are prohibited within Park.
- The acceptance of pets, is at the ultimate discretion of Management. Acceptance may be revoked at any time.

EXCESSIVE CLEANING FEE

Bond of \$200 will be charged on arrival. If a cabin is left in an unacceptable condition due to pets, including pet hair on beds/chairs, inside toilet accidents, minor repairs etc. monies will be deducted from the Bond. Damage to floors, furniture and fixings will be recorded, assessed, repaired and billed separately.

LILYDALE PINE HILL 'PETIQUETTE'

Dogs must not be left unattended inside cabins unless crate trained and enclosed in a suitable crate.

Where dogs are kept in a crate in a cabin;

- The temperature of the cabin should also be maintained in such a way suitable for the weather.
- The dog must not be left unattended for extended periods of time or overnight.
- Wet or excessively dirty pets are not permitted inside cabins.
- Owners must pick up after their pets “doo doo” and place in the outside bins provided.
- All dogs must be kept on their lead whilst out in the park.
- Pet blankets and accessories are not to be washed in the cabin or communal washing machines.

Guests are to advise reception of any loss or damages that may have been caused during their stay. Staff will review the situation and where necessary, charges will be applied as per the guest’s reservation terms and conditions.